



Product Return/ Exchange Guidelines

請參考以下詳細退換簡介圖。

To comply with recently enacted regulation and provide safe and quality products we are requiring the following timeline for product returns.

안전한 품질 제품을 제공하기 위해 최근에 제정된 교환 타임라인을 준수해주시기 바랍니다

產品分類 (Product Category)	說明 (Comments)
冷藏食品: (Refrigerated Product / 냉장식품) * 日常食品 (Deli Meats) * 新鮮鷄, 鴨, 肉類 (Fresh meats, poultry, Turkey) * 做好沙拉 (Prepared Salads) * 農產品 (Produce) * 奶油類, 牛奶, 乳類 (Dairy product, milk, yogurt) * 雞蛋 (Egg) * 所有新鮮和罐裝海鮮類 (Fresh fish/seafood items) (canned pasteurized crabmeat fresh oyster, clams & mussels; and fresh histamine-sensitive fish)	盡快通知公司, 2天之內退換 (Must notify as soon as possible, return/ exchange within 2 days) (가능한 2일 내에서 반품/교환을 하시바랍니다) 產品必須保持冷藏 **Product must be kept refrigerated at all time **제품은 냉장 보관해야합니다
冰凍食品: (Frozen Products / 냉동식품) * 烘制可食 (Baked Goods) * 蔬菜類 (Vegetables) * 已做好主菜 (Prepared Entrees) * 冰凍肉類, 魚類, 鷄類 (Frozen Meats, Fish, Poultry) * 此外其它冰凍食品 (All Other Frozen Line)	兩天之內通知公司, 7天之內退換 (Must notify within 48 hours, return/ exchange within 7 days) (48시간 이내에 통보해주시고 7일 내에서 반품/교환 하시기 바랍니다) 產品必須保持冷凍 **Product must be kept frozen at all time **제품은 냉동 보관해야합니다
乾貨 (Dry Product / 건조 식품)	兩天之內通知公司, 14天之內退換 (Must notify within 48 hours, return/ exchange within 14 days) (48시간 이내에 통보해주시고 14일 내에서 반품/교환 하시기 바랍니다) 產品必須保持在無開封狀態 **Product must stay sealed **제품은 밀봉 상태를 유지해야합니다
無食品類 (None Food / 식품외) * 化學, 清掃藥品 (Chemicals) * 餐具 (Supply & small ware) * 從場商直運之貨 (Drop-Shipped Products)	兩天之內通知公司, 14天之內退換 (Must notify within 48 hours, return/ exchange within 14 days) (48시간 이내에 통보해주시고 14일 내에서 반품/교환 하시기 바랍니다) 產品必須保持在無開封狀態 **Product must stay sealed
訂購專用貨物 (Special Order / 스페셜 주문) (不論何物) (any type of item) (모든 주문)	不能退換 No return/ exchange allowed (반품/교환 불가능)
請務必在離開百利之前檢查每一樣貨品, 如有任何錯誤必須請在發票日期當天下午五點以前通知我們. **Please check all the purchased items thoroughly before leaving Baily, if any other mistakes were found, please contact us before 5pm of the date on the invoice.** **MUST PRESENT YOUR ORIGINAL INVOICE, 請務必攜帶發票**	